

LETTER OF INSTRUCTION

Account number or Social Security/Tax ID number	Company name/Issue of stock
Name(s) and address registered on the account	
Alternate address (complete if your request will be	mailed to a different address than what is listed above)

Write in your request:

Signature of registered owner:

Signature _____

Date____

If you are signing on behalf of a registered owner, include your title after your name and review the next page for required documents to be mailed with your request. Example: John Smith Executor, or Jane Doe Power of Attorney.

Mail or send by courier your completed Letter of Instruction to:

Odyssey Transfer and Trust Company ATTN: Operations 2155 Woodlane Drive Ste 100 Woodbury, MN 55125



INSTRUCTIONS FOR INDIVIDUALS SIGNING ON BEHALF OF A SHAREOWNER

If you are the:	You need to include:
Executor or administrator	 A copy of the court certified document dated within 60 days (within six months if issued in New York or within one year if issued in Connecticut). If the estate is not being probated, include a small estate affidavit and a photocopy of the death certificate.
Your name has changed	If your name has changed, please sign the letter as your name appears on the account, and then sign again using your new name. For example: Jane Doe now known as Jane Smith.
Minor who is now over the age of majority on a Custodial account	Sign the letter and include one of the following: a photocopy of your birth certificate, driver's license, passport, or military ID.
Power of attorney (POA)	A copy of POA document with the following statement written on the document and signed by the acting POA: "The Power of Attorney is in full force and effect, is a true and correct copy of the original, and the maker is still alive." The POA document must state the attorney in fact can act on behalf of share or security transactions.
Guardian or conservator	A photocopy of the court certified Letters of Guardianship/Conservatorship, dated within the past 60 days (within six months if issued in New York or within one year if issued in Connecticut). The Letters must authorize the Guardian/Conservator to act on behalf of the individual's assets.
Successor trustee	Include a Certificate of Fiduciary Authority. You may download this form at shareowneronline.com . Under Download Forms , select "Certificate of Fiduciary Authority."
Partnership	Chief executive partners, general partners, or managing general partners may sign the letter listing their title, with no further documents needed. If the partnership has a governing resolution, please follow the requirements for a corporation.
Sole proprietor	Sole Proprietors may sign the letter listing their title as Sole Proprietor or Sole Owner, with no further documents needed.
 Corporation Investment club School Government agency Religious organization Non-profit Financial institution acting as custodian or trustee 	Authorized individuals may sign with their title listed after their name. You will also need to include a copy of the corporate resolution, or governing document listing the authorized individuals who may sign on behalf of the Company or Organization. The resolution/document must be dated within the past 6 months. It must also contain a corporate seal, or have a written statement on it advising there is no seal. The person signing the resolution or document may not be the same person signing this letter.